Privacy Policy

How Karov Legal processes personal data in connection with the website, enquiries and traffic statistics.

Controller and contact

Aleksandar Karov operates karovlegal.com under the Karov Legal name and is the controller of personal data processed in connection with enquiries and use of the website. Write to office@karovlegal.com with questions about this policy or to exercise your rights.

Personal data we process

We process information you provide when making an enquiry, such as your name, email, optional telephone number, message and information needed to respond or arrange a meeting. We may process technical information, such as IP address, device and browser details, pages visited and basic security and operations logs, and records of your cookie preferences.

Google reCAPTCHA may be used to protect forms from automated abuse. Please agree a secure channel and purpose with us before sending special categories of personal data, confidential documents or information about others.

Purposes and legal bases

We process data to respond to enquiries and take steps at your request before a possible engagement, deliver agreed services and administer project communications, and meet applicable obligations or establish, exercise or defend legal claims where necessary.

We rely on legitimate interests, taking account of your rights, for website maintenance, security, improvement and abuse prevention. Where consent is required for statistical cookies, we rely on it to measure traffic via Google Analytics.

Enquiries

Karovlegal.com uses a contact form. We use the information you provide to process the request, contact you and prepare for the call. An enquiry alone does not create a service agreement.

Google Analytics and cookies

Karovlegal.com uses Google Analytics 4 (GA4) for traffic statistics. The `_ga` cookie was observed on the domain in a private browser session. GA4 may process information about visits and online identifiers. You can control statistical cookies through the consent banner.

The site's source policy records retention settings of 14 months for user data and two months for event data. These settings are distinct from the lifetime of a cookie.

Recipients and service providers

Data may be available to providers of hosting, site maintenance, email and forms. It may also be available to Google for Analytics and, when enabled, reCAPTCHA. Authorised technical-support contractors may have access under confidentiality obligations. We do not sell personal data.

International transfers

Some providers may process data outside Serbia or the European Economic Area. Where applicable, we rely on transfer mechanisms and safeguards under applicable rules and provider terms. Email office@karovlegal.com for details about specific safeguards.

Retention

We keep enquiries and project correspondence for the project and then for as long as needed to meet applicable obligations, deal with claims or protect rights. Technical logs are kept for a limited time for security and troubleshooting. Analytics data follows the settings above. Data is deleted or anonymised once it is no longer needed.

Your rights

Subject to applicable rules, you can request access, rectification, deletion or restriction, object to processing based on legitimate interests, and request portability when the conditions are met. You may withdraw consent at any time. Withdrawal does not affect processing before it.

Send requests to office@karovlegal.com. We may ask for additional information to verify your identity. Complaints can be filed with Serbia's Commissioner for Information of Public Importance and Personal Data Protection or, where the GDPR applies, the competent supervisory authority.

Security and updates

We use appropriate organisational and technical measures to protect data. Complete security of online transmissions and systems cannot be guaranteed. This policy may be updated when our site, services or applicable rules change. The updated version and date will be posted here.

Serbia's Law on Personal Data Protection (Official Gazette of the Republic of Serbia, No. 87/2018) applies, with the GDPR applying where the processing is within its territorial scope.